ADA Progress and Future Plans

MARCH 10, 2020
Progress - Identification

- ADA Inmate Accommodation Report
  - ADA Compliance/Adult Custody Health Services/Classification
    - Identification
    - Verification
    - Tracking
Progress - Training

- ADA Coordinator Training Certification Program for ADA Compliance Unit staff

- Delivery of an 8-hour pre-service ADA course for Custody Bureau staff
Progress - Accommodations

- Added Accommodations
  - Optometry services
  - Full page magnifiers
  - Talking Book program
  - Personal sound amplifier (Pocketalker)
  - Real time texting (UbiDuo)
Progress - Transportation

- Accessible transportation vehicles
- Wheelchair assistant program
  - Trained by ADA Compliance Unit staff
Progress - Construction

- ADA upgrades completed in ten housing units
## Progress – Grievances & Requests

<table>
<thead>
<tr>
<th>Type</th>
<th>2018</th>
<th>2019</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADA Grievances</td>
<td>183</td>
<td>116</td>
<td>-37%</td>
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<tr>
<td>ADA Request Forms</td>
<td>697</td>
<td>449</td>
<td>-36%</td>
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</tbody>
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Future Plans

- Training
  - ADA policy
  - Annual/Biennial training

- Construction
  - ADA upgrades to be completed in twelve additional units

- ADA Inmate Accommodation Report
  - Unit Distribution Report