

Child Abuse Prevention Council of Santa Clara County
Interagency Collaboration Committee
June 12, 2019 - 9:00 AM
Uplift Family Services -- 232 East Gish Road, San Jose

AGENDA

1. Call to Order/Introductions
2. Public Comments: This portion of the meeting is reserved for persons desiring to address the Committee on any matter not on the agenda. Speakers are limited to three minutes. The law does not permit Committee action or extended discussion on any item not on the agenda except under special circumstances. All statements that require a response will be placed on the agenda for the next regular meeting of the Committee.
3. Approve Minutes from May's Meeting
4. Discuss / Approve Committee Business
 - A. Discuss and approve FY 2019/20 ICC Meeting Schedule
 - B. Approve Youth Voice Work Plan (Andrew Cain)
 - C. Develop talking points on the benefit of youth voice (Andrew Cain)
 - D. Continuum of Care reform - Authoring letter or op-ed (Andrew Cain)
 - E. Discuss existing resource directories for child abuse prevention resources
 - F. Child Sexual Abuse Prevention Task Force Update
 - G. RAIC Update
 - H. CCR Update
 - I. Medical Update
5. Future Emerging Issues/Presentations
 - A. Strangulation
 - B. CSEC Youth Advisory Group
 - C. Identification of therapeutic resources for child sexual abuse survivors
 - D. Prevention
6. Update from Council and Executive Committee
7. Old Business
8. Items for future agendas: Dan Little on July or August agenda to present on DFCS reorg
9. Announcements
10. Adjournment. The next ICC meeting is TBD.

In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the CAPC Coordinator at capcsc.org@gmail.com.

ICC Meeting Schedule - FY2019/2020

Second Wednesday of the Month, 9:00 a.m. to 10:30 a.m.
(except where noted with ** below)

July 10, 2019

** No August Meeting

September 11, 2019

October 9, 2019

November 13, 2019

** No Meeting in December

January 8, 2020

February 12, 2020

March 11, 2020

April 8, 2020

May 13, 2020

June 10, 2020

Child Abuse Prevention Council of Santa Clara County
Interagency Collaboration Committee
May 8, 2019 - 9:00 AM
Uplift Family Services -- 232 East Gish Road, San Jose

MINUTES

1. The meeting was called to order by ICC Chair Andrew Cain at 9:04 am. A quorum was present. Committee members in attendance were: Andrew Cain, Penelope Blake, Carol Rhoads, Elizabeth A'Neals, Thamar Austin, Steve Baron, Stacy Castle, Suzanne Frank, Ben Madia, and Fran Bergman Naylor. Absent: Edie Bader, Jane Odell, Mary Ritter, Dr. Marlene Sturm, Theresa Bovey, Elisa Carias, and Carmen Castillo. Also present: Anthony Pham, Dan Little, Lil Hamter, and Becky Manchester.
2. Public Comments: Suzanne Frank praised the Symposium and thanked those who were a part of it. She reported an uptick in reports from Kaiser due to increased awareness about child sexual abuse. Steve Baron recommended two documentaries: "Foster" and "At the Heart of Gold." Suzanne Frank added that the documentary "Groomed" would be released in the summer. Dan Little commented that he's working with HBO and Casey Family Services to screen "Foster" during the summer.
3. The minutes from April's Meeting were approved. (Motion: Fran Naylor; Second: Stacy Castle; Approved: all)
4. Presentation from Dan Little, Assistant Director of DFCS on Structured Decision Making (SDM) Tool:
 - Implemented the SDM to promote consistency of definitions and decisions across staff. The tool helps staff evaluate safety when a report of abuse comes into the hotline.
 - SDM was implemented approximately 18 months ago.
 - Of calls received to the CAN Center between July 2018 to March 2019:
 - Evaluated out: Average of 25.8% (Not enough information to identify or locate the child, repeat call already addressed, doesn't rise to the level of in-person response)
 - Substantiated: 9 - 12% over this time period (Responded in-person and there was sufficient evidence to support the allegation)
 - Inconclusive: 38.4% in July 2018 down to 27.8% in March 2019 (Responded but not enough information to substantiate) Dan would like to see this number decrease and believes this number has decreased because of staff training.
 - Unfounded: 27.2% in July 2018 to 20.7% in March 2019 (Responded in person and there was enough information to find that the allegations were untrue)
 - Request by Suzanne Frank to separate out the repeat calls in the "evaluated out" category
 - Request by Suzanne Frank to provide specific mandated reporting training to medical professionals
 - Stacy Castle requests more information about how and when voluntary services are offered
 - Steve Baron requests that in 2020, Dan Little report back to ICC on what they've learned/improved upon because of CQI.
 - Andrew Cain commented that once substantiated, SCC is lower than the statewide average in children entering into foster care. Dan Little will check but he thinks SCC is consistent among counties with similar demographics.
 - Large percentage of families that they serve are in voluntary services

- UC Berkeley School of Social Work operates a database that offers CWS statistics
- March 2019 - six cases were recommended to close by SDM, but DFCS still promoted the case ("override").
- Critical Incident Protocol has been implemented that escalates decision making about serious cases to senior DFCS management.
- Implementing "Safety Culture" pilot program (child fatality or near fatality reports)
- There is a designated (program manager level) staff member in each bureau whose sole responsibility is CQI - evaluates data and decision making and makes policy and procedure recommendations to senior management.
- Update on Child Advocacy Center: Dan Little reported that the County he comes from operated a Child Advocacy Center and that he and DFCS are in support of the creation of one in SCC. Following a Board hearing on DV and Sexual Assault on April 15th, there appears to be more support across the board for the creation of a Child Advocacy Center. Penny Blake reported that JJC had met yesterday and voted to support a Child Advocacy Center.
- Steve Baron praised Dan Little and DFCS for their new efforts to be transparent and to self-examine. Steve credited the new DFCS leadership team for this new approach.
- Dan Little reported that the Department is working on targeted family finding. Many families are looking for younger children with the possibility of adoption. They really need to recruit families willing to take teenagers or who can handle special-needs children. He'd also like to see better support services for the existing foster parents.
- Ben Madia added that there are now four professional parents within Uplift which is an increase over previous years.

5. Discuss / Approve Committee Business

- A. Approve Youth Voice Work Plan: Deferred until June meeting. Will agendaize this as well as the "develop talking points about the benefits of incorporating youth voice" work plan item scheduled for Summer. Carol Rhoads wanted to make sure the the Youth Advisory Board to the Board of Supervisors had been included in the committee's inventory of how to incorporate youth voice.
- B. Continuum of Care reform - Authoring letter or op-ed: This item was deferred until June. The committee was unsure of next steps and will ask Andrew to clarify.
- C. Discuss existing resource directories for child abuse prevention resources: Marlene and Mary are developing an excel spreadsheet listing resources. PAMF is developing a resource that we should take a look at. Suzanne Frank commented that per AB 340 effective July 1, ACEs screening will be a mandatory part of Medical appointments. Comment that perhaps our time is better spent focusing on the creation of a CAC at this moment then in creating a resource directory.
- D. Child Sexual Abuse Prevention Task Force Update: Suzanne Frank reported that a child sexual abuse response process map has been developed and still needs work. The creation of a Child Advocacy Center is gaining momentum. A group of stakeholders met on Monday to discuss next steps. The BOS is moving forward with an allocation of \$5 million in funds for DV and Sexual Assault Solutions. There was an acknowledgement that Kim Walker from adult SART is doing a lot to move important initiatives forward and could use the Council's support. Stacy Castle announced that an item about Board funding was on the CSFC agenda tomorrow.

Santa Clara County Child Abuse Prevention Council

Incorporating Youth Voice

Draft Work Plan

Last updated: April 2019

Goal: Incorporate the voice of the youth into child abuse prevention activities across Santa Clara County that improves system operations and youth outcomes

Objectives	Inventory/Baseline	Tasks	Timeline	Responsibility
Create an inventory of existing mechanisms through which youth voice is incorporated	<ul style="list-style-type: none">List of known outlets generated at November ICC meetingPresentation on Juvenile Probation Youth Advisory entity	<ul style="list-style-type: none">Create listDesignate a point person to gather information on each program	Winter 2019	
Identify systems where we would want youth voice to be incorporated	<ul style="list-style-type: none">Relationships with key stakeholders within specific systems	<ul style="list-style-type: none">Brainstorm lists of systems and stakeholders	Winter 2019	
Develop talking points on the importance of youth voice	<ul style="list-style-type: none">Existing researchExpertise of ICC and CAPC members	<ul style="list-style-type: none">Develop initial list of talking points within ICCTest talking points on different groups	Summer 2019	

Draft recommendations for plan	<ul style="list-style-type: none"> Existing models for incorporating youth voice 	<ul style="list-style-type: none"> Identify appropriate entity and where it will be hosted Smaller group prepares recommendations Approval obtained from ICC and CAPC 	Summer/ Fall 2019	
Insure recommendations are implemented	<ul style="list-style-type: none"> Relationships with key stakeholders 	<ul style="list-style-type: none"> Request regular meetings/updates from appropriate entities 	Fall 2019/ Winter 2020	
Evaluate effectiveness of initiative recommendations	<ul style="list-style-type: none"> Evaluation tools from existing county projects 	<ul style="list-style-type: none"> Develop outcomes and standards for measurement Implement review of standards 	TBD	

- E. RAIC Update: Penny Blake reported that the JJC will begin reviewing RAIC/Shelter Incident Reports on a more routine basis. Dan Little reported earlier that though he doesn't have an update on the status of "shelter" licensure, the plan is to license five day stays the first year, four days the second year, and so on until down to a receiving center model again.
- F. CCR Update: Carol Rhoads reported that group home numbers are static. The numbers went from 22 to 34 in THPPs. Bill Wilson is transitioning to a runaway shelter so as of July 1 DFCS will not be able to have kids there. They stopped placing kids there on May 1. They will need to transition 12 kids out by July 1. Dan reported that they still have to place kids out of county but that is only as a last resort.
- G. Medical Update: Suzanne Frank reported that Dr. Egge was hired by Stanford as a part-time certified child abuse medical expert.

6. Future Emerging Issues/Presentations

- A. Strangulation: No discussion except to emphasize the importance of developing a protocol for strangulation
- B. CSEC Youth Advisory Group: No discussion
- C. Identification of therapeutic resources for child sexual abuse survivors: No discussion
- D. Prevention: No discussion

7. Update from Council and Executive Committee: None

8. Old Business: None

9. Items for future agendas: Reorg presentation, Dan Little, Youth Voice Work Plan, Developing talking about benefit of youth voice

10. Announcements: Suzanne Frank announced that AB 340 would be effective July 1. She anticipated this uncovering more abuse so advises people to be ready.

11. The meeting adjourned at 10:34 am. The next ICC meeting is scheduled for June 12, 2019.

The minutes were submitted by Becky Manchester on May 8, 2019.