

County of Santa Clara
Advisory Commission on Consumer Affairs



DATE: March 27, 2017, Regular Meeting
TIME: 7:00 PM
PLACE: Conference Room 157
County Government Center – 70 W. Hedding Street, 1st Floor
San Jose, CA 95110

AGENDA REVISED 03/23/2017 9:31 AM

In compliance with the Americans with Disabilities Act and the Brown Act, those requiring accommodations in this meeting should notify the Clerk of the Advisory Commission on Consumer Affairs no less than 24 hours prior to the meeting at (408) 299-5001, or TDD (408) 993-8272.

Please note: To contact the Commission and/or to inspect any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to all or a majority of the Board of Supervisors (or any other commission, or board or committee) less than 72 hours prior to that meeting, visit our website at <http://www.sccgov.org> or contact the Clerk at (408) 299-5001 or 70 W. Hedding Street, 10th Floor, East Wing, San Jose, CA 95110, during normal business hours.

Persons wishing to address the Commission on a regularly scheduled item on the agenda are requested to complete a request to speak form and give it to the Deputy Clerk. (Government Code Section 54953.3.) Individual speakers will be called by the Chairperson and are requested to limit their comments to two minutes. Groups of speakers on a specific item are asked to limit their total presentation to a maximum of twenty minutes for each side of the issue.

COMMUTE ALTERNATIVES: The Board of Supervisors encourages the use of commute alternatives including public transit, bicycles, carpooling, and hybrid vehicles.

For public transit trip planning information, contact the VTA Customer Service Department at 408-321-2300 Monday through Friday between the hours of 6:00 a.m. to 7:00 p.m., and on Saturday from 7:30 a.m. to 4:00 p.m. Schedule information is also available on the web at www.vta.org.

Bicycle parking racks are available in the James McEntee, Sr., Plaza in front of the County Government Center building. If this Board or Commission does not meet in the County Government Center please contact VTA for related routes.

Opening

1. Call to Order/Roll Call.
2. Public Comment.

This item is reserved for persons desiring to address the Commission on any matter within the subject matter jurisdiction of the Commission that is not on this agenda. Members of the public who wish to address the Commission on any item not listed on the agenda should complete a request to speak form and give it to the Deputy Clerk. The Chairperson will call individuals to speak in turn.

Speakers are limited to the following: three minutes if the Chairperson or designee determines that five or fewer persons wish to address the Commission; two minutes if the Chairperson or designee determines that between six and fourteen persons wish to address the Commission; and one minute if the Chairperson or designee determines that fifteen or more persons wish to address the Commission.

The law does not permit Commission action or extended discussion of any item not on the agenda except under special circumstances. If Commission action or response is requested, the Commission may place the matter on a future agenda.

Regular Agenda - Items for Discussion

3. Approve minutes of the April 25, 2016 Regular Meeting.
4. Approve minutes of the June 27, 2016 Regular Meeting.
5. Approve minutes of the August 22, 2016 Regular Meeting.
6. Receive report from Consumer Protection Unit, Office of the District Attorney relating to consumer issues.
7. Discuss and approve Commission Work Plan for Fiscal Year (FY) July 1, 2017 through June 30, 2018 and Accomplishments for FY 2017, to be submitted to the Clerk of the Board by April 1, 2017, and subsequently forwarded to the Board of Supervisors through the Public Safety and Justice Committee (PSJC). (ID# 85632)
8. Discuss and approve forwarding a recommendation to the Board of Supervisors through the Public Safety and Justice Committee (PSJC) and the Finance and Government Operations Committee (FGOC) to change the Advisory Commission on Consumer Affairs committee oversight body from PSJC to FGOC. (ID# 85635)
9. Discuss the Ontario, Canada pilot financial literacy curriculum and a potential consumer financial literacy project for Santa Clara County. (Salem/Garcia/Casey). (ID# 85645)
10. Discuss and approve tour of the Santa Clara Valley Advanced Water Purification Center.
11. Discuss issues relating to providing consumers information regarding product recalls. (Ambra)
12. Discuss proposal to add informational flyer to income tax assistance programs relating to fraudulent IRS tax schemes. (Lebron)
13. Discuss next steps relating to County land development activities and a possible presentation from the City of San Jose Office of Housing and Homeless Support Services. (Lebron)
14. Receive verbal reports from Commissioners relating to consumer issues being tracked on various consumer advocacy web sites.
15. Propose future agenda items.

Announcements

16. Announcements and correspondence:
 - a. Chairperson's Announcements.
 - b. Commissioners' Announcements.

- c. There are currently one vacancy on the Commission. For Internet access to the vacancies list and applications visit <http://www.sccgov.org/sites/bos/bnc/>.
- d. The County of Santa Clara provides reimbursement to appointed Commissioners for child care expenses incurred during the time spent performing their official County duties. Please contact the Office of the Clerk of the Board at (408) 299-5001 for more information.

Adjourn

17. Adjourn to the next regular meeting on April 24, 2017 at 7:00 p.m. in Room 157, County Government Center, 70 West Hedding Street, San Jose.