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DATE: March 20, 2018

TO: Board of Supervisors

FROM: Javier Aguirre, Director of Reentry Services

SUBJECT: Santa Clara County's Parolee Reentry Services Program - Agreement

RECOMMENDED ACTION

Approve Agreement with the California Department of Corrections and Rehabilitation relating to the Parolee Reentry Services Program at the Santa Clara County Reentry Resource Center in an amount not to exceed \$7,205,558 for period July 1, 2018 through June 30, 2021, that has been reviewed and approved by County Counsel as to form and legality.

FISCAL IMPLICATIONS

There is no adverse impact to the General Fund associated with the approval of the recommended action. This Agreement will extend the term of the agreement and add CDCR revenues and expenses of \$2,355,154 for Fiscal Year (FY) 2018-19, \$2,401,390 for FY 2019-20, and \$2,449,014 for FY 2020-21 for a grand total of \$7,205,558.

CONTRACT HISTORY

On February 25, 2014 the Board of Supervisors approved establishment of the Parolee Reentry Services Program at the Reentry Resource Center (RRC). The first agreement was executed on March 18, 2014 to June 30, 2015, with CDCR revenues and expenses of \$787,674 for FY 2013-14 and \$1,793,892 in FY 2014-15. On January 27, 2016, an amendment was approved to extend the first agreement to June 30, 2016 with CDCR revenues and expenses of \$1,793,892. On June 7, 2016 the Board approved the agreement with CDCR relating to the Parolee Reentry Services Program in the amount of \$3,587,784 for the period of July 1, 2016 through June 30, 2018. CDCR is now proposing a new 36-month agreement rather than an amendment.

REASONS FOR RECOMMENDATION

The CDCR is providing funds to the County to continue the Parolee Reentry Services Program (Program) at RRC to serve parolees within Santa Clara County. This new agreement will allow the Program to fund ten (10) existing FTEs in the Office of Reentry Services and Behavioral Health Services Department and one (1) proposed position in the Office of

Supportive Housing to offer reentry services with a minimum client capacity of 115 parolees on any given day. This is an increase of 36 clients from the current client capacity of 83.

The Program provides a one-stop resource center where parolees access reentry services such as transitional housing, substance use counseling, case management services, battered prevention services, food assistance, clothing, general assistance, health benefit enrollment, and linkages to faith-based resource centers.

The key changes to current operations:

- Serve up to 115 parolees (daily capacity) up from 83 parolees;
- Add a staff position in the Office of Supportive Housing as the Transitional Housing Placement Coordinator;
- Increase transitional housing slots;
- Add motivational incentives (flex funds) similar to what Faith Based and Office of Supportive Housing offers clients; and
- Drug testing of clients, if required, by partnering agencies such as Pretrial Services.

Included in this funding is the addition of a 1.0 FTE Rehabilitation Counselor as the Transitional Housing Placement Coordinator in the Office of Supportive Housing. The position will prepare housing service linkages for the program participants, process housing referrals from Parole Agents and comply with new data requirements from CDCR. The key tasks for this position will include:

- Assist with processing housing intake assessments and referrals to housing programs.
- Develop and provide housing workshops for parole clients.
- Identify, organize, maintain and disseminate housing information conducive to long term recovery, and stable housing.
- Mentor the parolee in disclosing appropriate information regarding past convictions and/or parole status when attempting to secure housing.
- Create housing and placement plans with each parolee based on his/her goals and needs related to housing.

Employee Services Agency (ESA) supports this recommendation.

Additionally, CDCR requires a new signed Automated Reentry Management System (ARMS) Data Sharing Agreement with the creation of this new agreement. On January 26, 2016, the Board of Supervisors approved the ARMS Data Sharing Agreement with CDCR. The Reentry Parolee Program staff enters data on all Parolee clients served by the Program.

Outcomes of Enrolled Clients

From April 2014 to December 2017 the Parole team received 1,206 unique client referrals from State Parole Agents, and average of 19 referrals per week. Of the 1,209 total referrals, 749 or 62%. See Table 1.

| TABLE 1: OUTCOMES OF REFERRALS FROM STATE PAROLE (APRIL 2014 – DECEMBER 2017) | | |
|--|-------|-----|
| Unique – Client referrals | 1,206 | |
| Enrolled – Unique Clients | 749 | 62% |

Behavioral Health Services Department’s Substance Use Treatment Services (SUTS) supports the continuum of care for parolees with a focus on their current substance use and mental health issues, physical health, living situation and social support network. Of the total 749 parolees enrolled in the Program, 533 or 72% parolees received substance use treatment services (outpatient treatment). Case Management services assist parolees to access medical, mental health, educational, social, vocational, housing or other community services. These services focus on coordination of care and integration around primary care, especially for clients with a chronic substance use disorders. Of the total 749 parolees enrolled in the Program, 505 or 67% were referred for case management.

Part of the Case Management component clients can be referred to contracted services like the Certified 52-week Batterer’s Intervention Program and the Subsidized Employment Program.

- Batterer’s Intervention Services: 115 parolees enrolled in the 52-Week Batterer’s Intervention Program. 57% of the clients successfully completed the program or are currently active as of February 28, 2018.
- Subsidized Employment Services: 88% of the clients enrolled in employment services completed the program successfully and attained permanent employment.

A total of 134 parolees were housed in county certified Transitional Housing Units for a total of 11,862 days, averaging a length of stay of 89 days per client. See Table 2.

| TABLE 2: OUTCOMES OF ENROLLED CLIENTS (749 enrolled clients) (APRIL 2014 – DECEMBER 2017) | | |
|--|-----|-----|
| Substance Use Treatment Services | 533 | 72% |
| Case Management Services | 505 | 67% |
| Transitional Housing Services (THU) | 134 | 18% |

Parolees enrolled in Treatment and/or Case Management also received services from the Reentry Resource Center. Of the 749 enrolled Parolees, the majority received assistance from the food pantry and general assistance and health benefit enrollment. See Table 3.

**Table 3:
SERVICE CONNECTIONS AT THE RRC (749 enrolled clients)
(APRIL 2014 – DECEMBER 2017)**

| | | |
|---|-----|-----|
| Food Pantry | 537 | 72% |
| Assistance with General Assistance and Health Benefit Enrollment Process | 442 | 59% |
| Medical and Prescription Assistance Provided by the Medical Mobile Unit | 222 | 30% |
| Faith-Based Resource Centers | 164 | 22% |
| Clothes Closet | 132 | 18% |

CHILD IMPACT

The recommended action will have an impact on children. Continued support to help formerly incarcerated persons under Parole Supervision reconnect with their families locally and to receive services needed to reduce recidivism will have a positive impact on children and families in the County.

SENIOR IMPACT

The recommended action positively impacts our senior community because it demonstrates the Board of Supervisors’ support of the continued efforts by reentry stakeholders to help formerly incarcerated persons under Parole Supervision reconnect with their families locally and to receive services needed to reduce recidivism.

SUSTAINABILITY IMPLICATIONS

The recommended action will have no/neutral sustainability implications.

BACKGROUND

On June 21, 2011 the Board of Supervisors approved the cross-system Reentry Network to identify reentry and recidivism strategies, streamline processes to link inmates to effective in-custody and community-based programming, and prepare Santa Clara County for the realignment of parolees and low-level prisoners. The enactment of AB 109, the Public Safety Realignment Act of 2011, shifted state prisoners to California counties where they will serve their jail sentence. This legislative change created an opportunity for the County to modify systems and protocols to accommodate a new offender population and create new strategies while learning from the experience of the first year of AB 109 implementation.

On February 25, 2014 the Board approved establishment of the Parolee Reentry Services Program at RRC. The first agreement was executed on March 18, 2014 to June 30, 2015, with CDCR revenues and expenses of \$787,674 for FY 2014 and \$1,793,892 in FY

2015. On January 27, 2015 an amendment was approved to extend the first agreement to June 30, 2016 with CDCR revenues and expenses of \$1,793,892. The Board approved a second agreement on June 7, 2016 to provide services to parolees from July 1, 2016 to June 30, 2018 with CDCR revenues and expenses of \$3,587,784.00.

CONSEQUENCES OF NEGATIVE ACTION

The County would not be able to use CDCR funds to support parolees accessing County services, specifically at the RRC.

STEPS FOLLOWING APPROVAL

The Clerk of the Board of Supervisors is requested to forward Minute Summary of the approval and three executed originals of the Agreement to Javier Aguirre, Office of Reentry Services, to comply with the State requirements.

LINKS:

- References: 69037 : 69037
- References: 81577 : 81577
- Linked To: 90283 : Adoption of Salary Ordinance No. NS-5.18.100 amending Santa Clara County Salary Ordinance No. NS-5.18 relating to compensation of employees adding one Rehabilitation Counselor position in the Office of Supportive Housing.

ATTACHMENTS:

- CDCR Agreement_Budget with County of Santa Clara_FY18/19-FY20/21_03 20 18 (PDF)
- CDCR Agreement with County of Santa Clara FY18/19-FY20/21_03 20 18 (PDF)
- CDCR Agreement_ARMS with County of Santa Clara FY18/19-FY20/21_03 20 18 (PDF)