

# Annual Surveillance Report: October 2018 - August 2019

## Facilities and Fleet Department Telematics – Vehicle Fleet Management Tool

### 1. DESCRIPTION OF HOW THE TECHNOLOGY WAS USED

As stated in the Facilities and Fleet Department’s (FAF) Surveillance Use Policy, “Telematics is a technology used for sending, receiving, and storing information related to remote objects, like vehicles. It supports improved management, maintenance, and repair, thus making the use of County Fleet vehicles more efficient and safer than vehicles without this technology. More specifically, Telematics provides information that meets the State of California's smog requirements, thus eliminating having to perform biannual checks on Fleet vehicles; monitors engine performance; and sends real-time vehicle-computer trouble-codes and vehicle information to Fleet Management. The information is gathered using 5500 GPS devices which transmit information to the service provider’s servers.” This service is provided through the County vendor, Networkfleet by Verizon. This technology was only used to capture information relating to County vehicle use and not to capture information on members of the public who are not suspected of engaging in unlawful conduct.

### 2. DATA SHARING WITH OUTSIDE ENTITIES

FAF Fleet Management has not shared Telematics data with any outside entities.

### 3. COMMUNITY COMPLAINTS OR CONCERNS

FAF Fleet Management has not received any community complaints regarding the Telematics system in County vehicles.

### 4. NON-PRIVILEGED INTERNAL AUDITS/POLICY VIOLATIONS

There have not been any non-privileged internal audits nor violations of the Surveillance Use Policy related to the use of Telematics.

### 5. EFFECTIVENESS IN ACHIEVING IDENTIFIED PURPOSE

The main purpose for the technology is to gain vehicle maintenance and repair information. Telematics has successfully provided FAF Fleet Management with accurate and timely data for vehicle maintenance and repair practices. In addition, the system has contributed to safety practices. Any drivers that exceed the set safety speed limit may be reviewed by the Vehicle Accident Review Board.

### 6. PUBLIC RECORDS ACT REQUESTS

There have been no Public Records Act requests that involved Telematics data.

Considered: 10/22/2019

## **7. ANNUAL COSTS**

The total cost for the Telematics Service during the reporting period was \$182,069.50.