The Mission of the Santa Clara County Probation Department is to promote community safety by implementing proven strategies which enhance and support:

- Positive change in our clients, families and neighborhoods.
- Reparation of the harm caused by unlawful behavior.
- Exemplary conditions of secure care.

The employees of the Santa Clara County Probation Department are committed to being nationally recognized as a leader in Probation Services. We strive for excellence by improving the safety and health of our communities, positive change and lasting impacts.

The Santa Clara County Probation Department believes the following core values are fundamental to the success in realizing our mission and vision:

- Honesty and Integrity
- Open Communication
- Building Healthy Families
- Restoring Loss to Victims
- Collaborative Relationships
- Cultural Responsivity
- Equitable Treatment
- Transparency/System Accountability
- Investing in Employees
- Utilization of Evidence Based Practices

We believe in clients’ inherent ability to prosper and are committed to working with their family and community.

We support an environment of innovation and creativity which embraces consistent and objective application of interventions.