DATE: February 24, 2020, Cultural Competency Advisory Committee
TIME: 12:00 PM
PLACE: Downtown Mental Health Center Rm#3
1075 E. Santa Clara Street, 2nd Floor – Training Room 3
San Jose, CA 95116

AGENDA

In compliance with the Americans with Disabilities Act and the Brown Act, those requiring accommodations in this meeting should notify the Clerk of the Behavioral Health Board no less than 24 hours prior to the meeting at (408)885-5782, or TDD (408) 993-8272.

Please note: To contact the Commission and/or to inspect any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to all or a majority of the Board of Supervisors (or any other commission, or board or committee) less than 72 hours prior to that meeting, visit our website at http://www.sccgov.org or contact the Clerk at (408)885-5782 or 828 South Bascom Avenue, Suite 200, San Jose, CA 95128, during normal business hours.

Persons wishing to address the Commission on a regularly scheduled item on the agenda are requested to complete a request to speak form and give it to the Deputy Clerk. (Government Code Section 54953.3.) Individual speakers will be called by the Chairperson and are requested to limit their comments to two minutes. Groups of speakers on a specific item are asked to limit their total presentation to a maximum of twenty minutes for each side of the issue.

COMMUTE ALTERNATIVES: The Board of Supervisors encourages the use of commute alternatives including public transit, bicycles, carpooling, and hybrid vehicles.

For public transit trip planning information, contact the VTA Customer Service Department at (408) 321-2300 Monday through Friday between the hours of 6:00 a.m. to 7:00 p.m., and on Saturday from 7:30 a.m. to 4:00 p.m. Schedule information is also available on the web at www.vta.org.

Bicycle parking racks are available in the James McEntee, Sr., Plaza in front of the County Government Center building. If this Board or Commission does not meet in the County Government Center, please contact VTA for related routes.

Opening

1. Call to Order/Roll Call.
2. Welcome/Introductions.
3. Approve Agenda of the February 24, 2020 Cultural Competency Advisory Committee.
4. Accept minutes of the November 25, 2019 Cultural Competency Advisory Committee.
5. Public Comment.

The public may comment on any item of public interest within the jurisdiction of the Behavioral Health Board. In the interest of time and equal opportunity, speakers are requested to observe a 3-minute maximum time limit (subject to change at the Chair's direction). In accordance with the Brown Act, if a member of the public addresses an item not on the posted agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on the posted agenda as they occur during the meeting. Request to Speak Form is available on the table by the entrance. Please turn in to the BH Board Support Liaison.
Announcements

6. Announcements
   a. Save the Date: the 9th Annual Behavioral Health Community Heroes Awards will take place on Wednesday, May 6, 2020 at Three Flames Restaurant.
   b. Nominations are being accepted for the 9th Annual Behavioral Health Community Heroes Awards now through February 29, 2020.
      Please consider nominating individuals and agencies in your community whose efforts make a difference in the lives of people with behavioral health challenges.

Regular Agenda- Items for Discussion

7. Presentation/Discussion
   a. Bill Wilson Center
   b. Discuss and identify goals for the upcoming workplan that align with the mission and vision statement.
      The County of Santa Clara Behavioral Health Board Cultural Competency Advisory Committee advocates for the service needs of diverse community groups. We achieve this by studying cultural attributes that affect our ability to reach and service our citizens supported by the Behavioral Health Services Department and recommend improvements to programs and services to achieve better outcomes in all communities.

8. Receive Reports
   a. Receive report from Wes Mukoyama, CCAC Chair
   b. Receive report from Noel Panlilio, SUTS

9. Future Meeting Presentations/Topics
   a. Discuss topics for discussion and identify speakers the committee would like to hear from at future meetings. Designate a specific committee member to reach out and extend an invitation.

10. Adjournment
    The next meeting is scheduled for March 16, 2020, at this location.
The Behavioral Health Board is seeking nominations for the Behavioral Health Community Heroes Awards. Our intent is to recognize programs and individuals who have made an extraordinary difference in the lives of people with behavioral health challenges. Nominations will be accepted now through February 29, 2020.

Please submit nominations here: https://www.surveymonkey.com/r/bhbheroes

Selected recipients will be recognized and awarded on:

Wednesday, May 6, 2020
at Three Flames Restaurant
11:00 am - 3:00 pm

For additional information or help with completing the nomination form, please contact:

Jessie Ferguson
408.885.3642
jessie.ferguson@hhs.sccgov.org
DATE: November 25, 2019, Cultural Competency Advisory Committee
TIME: 12:00 PM
PLACE: Downtown Mental Health Center Rm#3
1075 E. Santa Clara Street, 2nd Floor – Training Room 3
San Jose, CA 95116

MINUTES

Opening

1. Call to Order/Roll Call.
   Meeting called to order 12:01 pm
   Present: Wes Mukoyama, Evelyn Vigil arrived at 12:07 pm, June Klein arrived at 12:21 pm
   Absent: Bob Gil
   Quorum: Quorum was established at 12:21 pm

2. Welcome/Introductions.
   Roundtable introductions took place.

3. Approve Agenda of the November 25, 2019 Cultural Competency Advisory Committee.
   Motion: June Klein, Second: Evelyn Vigil, Vote Passed.

   Motion: June Klein, Second: Evelyn Vigil, Vote Passed.

5. Public Comment.

Regular Agenda- Items for Discussion

6. Receive Reports
   a. Receive report from Chair Wesley Mukoyama
      Wes recognized Deputy Director Deane Wiley and his dedicated efforts for Cultural Competency
      and Behavioral Health Department. Wes thanked him for his work and many years of service. He
      also reported that he attended the Asian Pacific Islander Mental Health Empowerment Conference
      last week in Fresno County and will be extending an invitation for Dr. Jei Africa, Director at the
      County of Marin Behavioral Health Services and Dr. John Tran, Medical Director of Fresno County
      Department of Behavioral Health to present to the Behavioral Health Board. Committee members
      would also like to invite the County Executive’s Office of the Census to present on the challenges
      facing the census related to immigration status.
   b. Receive report from Dr. Deane Wiley, BHSD Deputy Director
      Deane pointed to the dashboard which aims to look at penetration rates that show how many ethnic
      clients are seen within our department for medi-cal and non-medi-cal beneficiaries. Deane shared
      that the Ethnic Cultural Communities Advisory Committee is now known as Cultural Communities
      Wellness Program which provides outreach and engagement to bring people into our services. The
      wellness program currently has 10 specialty groups that provide training including mental health
      first aid and the Question, Persuade, Respond (QPR) initiative that provides education on suicide
symptoms, how to approach people and connect them to services. Deane indicated there has been an increase of 200 slots for Assertive Community Treatment Services and 500 slots for Full-Service Partnership aimed to help stabilize high utilizers who often cycle through various county services including probation, housing, the emergency department and drug and alcohol. These additional slots and services are expected to go live in January. Lastly, Deane introduced Lily Vu, the new Program Manager for Cultural Competency who will be attending committee meetings moving forward.

c. Receive Report from Noel Panlilio, SUTS

7. Presentation/Discussion

a. Office of Immigrant Relations, Teresa Castellanos, Immigrant Services Coordinator

Teresa Castellanos began the presentation with providing an overview of immigrant population demographics in the county of Santa Clara and in California. She reported that California has the highest immigrant/undocumented population in the nation. Teresa highlighted that when people make assumptions about immigration being a Latino issue, many other communities are excluded and do not have access to needed services. Teresa shared that while immigration law has not changed, recently established policies affect families and children the most with 52% being low income families. She also reported that 98% of young undocumented immigrants protected under Deferred Action for Childhood Arrivals (DACA) are bilingual, 91% are working, and 71% have a bachelor’s degree. Teresa concluded with sharing available resources. The presentation is available to review through the following link: https://bit.ly/37yDCoO.

The Cultural Competency Advisory Committee Member recommends the Board of Supervisors designate funding for self-care and compassion fatigue training for Behavioral Health providers and staff who deliver services.

   Motion: Klein, Second: Vigil, Vote Passed.

b. Cultural Competency Report, Deane Wiley, Deputy Director, BHSD

c. Discuss motion from the October 28th CCAC meeting related to Wilcox High School. Produce a letter for the Behavioral Health Board to review/approve at the January BHB Meeting.

   Committee Members discussed and settled on June Klein producing the letter to be voted on at the January 13th Behavioral Health Board Meeting.

d. Discuss mission and vision statements.

   Committee members recommended the BHB update bylaws and official BHB documents to reflect the committee name as Cultural Competency Advisory Committee name and to adopt the mission statement for the committee as follows: The County of Santa Clara Behavioral Health Board Cultural Competency Advisory Committee advocates for the service needs of diverse community groups. We achieve this by studying the cultural attributes that affect our ability to reach and service our citizens supported by the Behavioral Health Services Department and recommend improvements to programs and services to achieve better outcomes in all communities.

   Motion: Klein, Second: Vigil, Vote Passed.

8. Future Meeting Presentations/Topics

a. Discuss future topics and presenters the committee wishes to invite.

   To be revisited next month, presenters were identified for the larger BHB meetings.

9. Adjournment

   The next meeting is scheduled for January 27, 2020 at this location.
Cultural Competency Advisory Committee
Monday, November 25, 2019
12:00 pm - 2:00 pm

Downtown Mental Health Department
1075 E. Santa Clara Street, 2nd Floor, Training Room #3

Sign-In Sheet

Print Name Clearly (attendance List Optional):

1. Wesley Mukoyama, Chair
2. June Klein, Co-Chair
3. Robert (Bob) Gill, Member
4. Evelyn Vigil, Member
5. Deane Wiley, Deputy Director
6. Noel Panlilio, Sr Health Care Program Mgr
7. Jessie Ferguson
8. Binidu Khurana Bown
9. Tere s Huang
10. My My
11. Linda Yanada
12. Kavita Singh
13. Dr. Michael Whitney
14.arming Music

Organization/Program

Behavioral Health Board
Behavioral Health Board
Behavioral Health Board
Behavioral Health Board
Behavioral Health Services
Behavioral Health Services- SUTS
Behavioral Health Services
Momentum
Strong Smart; Kind Foundation
BHS

Islam 5 All Buddhist Temples
OHS Program SPM
Nam FaithVet-Antemple
AAC